

Randshop

installation workorder

Location and registration information		Customer information	
Riverside SS 10255 Magnolia Ave. Riverside, CA 92503 Phone (909) 689-2000 CA Reg. 60829		Name <u>Veronica Cook</u>	Address <u>2101 San Diego</u>
		City <u>Corona</u>	State <u>CA</u> Zip Code <u>92882</u>
		Home Phone <u>736-2690</u>	Contact Phone <u>951 258 3222</u>
		Other Authorized Person: _____	Phone: _____
Vehicle Information			
Make <u>Ford</u>	Model <u>F150</u>	Year <u>2004</u>	
License Plate <u>DSS123D</u>	Odometer _____	Color <u>Silver</u>	
Workorder Date/Time _____		Estimated to be completed by Date/Time _____	
IBM # of associate filling out workorder _____		IBM # of associate performing work _____	
Description of work to be performed: <u>287-2881</u>			
Estimates for parts and services are provided at NO CHARGE Save Old Parts: Yes <input type="checkbox"/> No <input type="checkbox"/>			
Part Number / Service	Description	* U = Used R = Reconditioned RB = Rebuilt	* QTY Price Extend
Note: All parts are new, unless otherwise stated.			
INS SHOP FEE	This charge represents cost and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.		
Labor charges are based on Flat Rate		Total estimate NOT including taxes _____	
INTENDED PAYMENT METHOD: <input type="checkbox"/> CASH <input type="checkbox"/> CHECK <input type="checkbox"/> VISA <input type="checkbox"/> MC <input type="checkbox"/> AMEX <input type="checkbox"/> OTHER _____			
PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN. I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.			
<input type="checkbox"/> I REQUEST A WRITTEN ESTIMATE.			
<input type="checkbox"/> I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ _____			
THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.			
<input type="checkbox"/> I DO NOT REQUEST A WRITTEN ESTIMATE.			
SIGNED _____		DATE _____	
Additional notes or comments <u>Installation is nonrefundable once it has been performed.</u>			
I have read and understand the terms and conditions on both sides of this form. I hereby authorize the above work to be performed on the vehicle listed above, along with any parts or modifications approved by myself to complete this work. I also grant Circuit City permission to operate this vehicle on streets, roads, and/or highways for the sole purpose of testing and/or moving the vehicle to perform the required work.			
Signature of owner or Legal Guardian if customer is under 18 years of age.			
Signature _____		Date _____	



roadshop installation workorder

Location Information	Customer Information	
	Name <u>Veronica Cook</u>	
	Address <u>2101 San Diego Drive</u>	
	City <u>Corona</u>	State <u>CA</u> Zip Code <u>92882</u>
CA Reg. #	Home Phone <u>(951) 736-0690</u>	Contact Phone <u>714 287 2881</u>

Vehicle Information		
Make <u>Ford</u>	Model <u>F-150</u>	Year <u>04</u>
License Plate <u>DSSTRBD</u>	Odometer _____	Color <u>silver</u>

Workorder date _____	IBM # of associate filling out order _____	Installer's IBM # _____
Estimated to be completed by _____	Date _____	Time _____

Description of work to be performed:
<u>INS Amp Sub</u>

Estimated parts and services	QTY	Part Number	Description	Price	Extend
An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior written consent of the customer. Where proven in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Electronic and Appliance Repair, Department of Consumer Affairs, Sacramento 95814.					

Total estimate NOT including taxes _____

Additional notes or comments

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Signature of owner or Legal Guardian if customer is under 18 years of age. _____ Date _____



roadshop installation workorder

TK#3451452/3451461

Location: <u>Riverside SS</u> <u>10255 Magnolia Ave.</u> <u>Riverside, CA 92503</u> <u>Phone (909) 689-2000</u> <u>CA Reg. 60829</u>	Customer Information <u>Veronica Cook</u> <u>2101 San Diego Drive</u> <u>Corona</u> <u>Ca</u> <u>92882</u> <u>(951) 736-0610</u> <u>(714) 287-2881</u>
CA Reg. #	

Vehicle Information <u>Ford</u> <u>F-150</u> <u>2004</u> <u>Dsstrbd</u> <u>Silver</u>

Workorder date <u>7/9/05</u> IBM # of associate filling out order <u>235134</u> Installer's IBM # <u>235134</u>
Estimated to be completed by _____ Date <u>7/9/05</u> Time <u>7:30</u>

Description of work to be performed: INS in-dash / Amp / 4

Estimated parts and services	QTY	Part Number	Description	Price	Extend
An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior written consent of the customer. Where proven in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Electronic and Appliance Repair, Department of Consumer Affairs, Sacramento 95814.					

Total estimate NOT including taxes _____

Additional notes or comments <u>Installation is</u> <u>Non-Refundable</u> <u>After it has been</u> <u>Performed.</u>
--

I have read and understand the terms and conditions on both sides of this form. I hereby authorize the above work to be performed on the vehicle listed above, along with any parts or modifications approved by myself to complete this work. I also grant Circuit City permission to operate this vehicle on streets, roads, and/or highways for the sole purpose of testing and/or moving the vehicle to perform the required work.

Signature of owner or Legal Guardian if customer is under 18 years of age.

[Signature]

Date 7.9.05



EXHIBIT 4

installation workorder

Location Information

Valencia
25610 N. The Old Rd.
Stephenson Ranch, CA 91381
Phone (661) 260-3751
CA Reg. E-80444

California Registration Number E-80444

Customer Information

Name Veronica CookAddress 2101 San DiegoCity Corona State CA Zip Code 92882Home Phone 951 736 0690 Contact Phone 951-258 3222

Vehicle Information

Make Ford Model F150 Year 2004License Plate _____ Odometer _____ Color Silver

Workorder date _____ IBM # of associate filling out order _____ Installer's IBM # _____

Estimated to be completed by _____ Date _____ Time _____

Description of work to be performed: 0426-03451492 / 0426-03538401System Diagnostic

Estimated parts and services

An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior written consent of the customer. Where proven in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Electronic and Appliance Repair, Department of Consumer Affairs, Sacramento 95814.

QTY	Part Number	Description	Price	Extend

Total estimate NOT including taxes _____

Additional notes or comments

Problem:
 (1) Wires all crimped together. Solution: Wires properly soldered together
 (2) RCA Caps off terminals. Sol: Caps tightened and secured w/ tape.
 (3) Bolts on rear seats over tightened.
 (4) Amps do not have adequate ventilation. Need to be relocated.

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Signature of owner or Legal Guardian if customer is under 18 years of age.

Signature

Veronica Cook

Date

9/3/06



installation workorder

Location and registration information

YLBLP52659
SRS Eastern
(800)551-0271

Customer information

Name Veronica Cook
Address 2101 San Diego
City Corona State CA Zip Code 92882
Home Phone 951-736-0690 Contact Phone 951-258-3228
Other Authorized Person: _____ Phone: _____

Vehicle information

Make Ford Model F150 Year 2004
License Plate DSSRBD Odometer 77000 Color Silver

Workorder Date/Time

Estimated to be completed by Date/Time _____

IBM # of associate filling out workorder 244138

IBM # of associate performing work _____

Description of work to be performed:

Drive door speakers come on & off possible loose connection or faulty installed by the store. Speakers under warranty.

Estimates for parts and services are provided at NO CHARGE

Save Old Parts: Yes ☐ No ☐

Part Number / Service Description * U = Used R = Reconditioned RB = Rebuilt * QTY Price Extend

Note: All parts are new, unless otherwise stated.

Rear Seat
10lt Covers will be replaced.
Pass Side B Panel will be replaced. if other shop can't fix. Power & convert.

INS SHOP FEE

This charge represents cost and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.

Labor charges are based on Flat Rate

Total estimate NOT including taxes

INTENDED PAYMENT METHOD: ☐ CASH ☐ CHECK ☐ VISA ☐ MC ☐ AMEX ☐ OTHER

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN. I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.

☐ I REQUEST A WRITTEN ESTIMATE.

☐ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ _____

THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

☐ I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED

Driver Door Speaker was cutting out DATE 8/21/06 Signature

Additional notes or comments

CUSTOMER HAS 4 CH AND SUB AMP. GOUGES ON SIDES OF REAR SEAT PANELS AND PASSENGER B PILLAR HAS A VIDEO AUXILIARY BOX. DRIVER DODGE WAS TAKEN OFF AND ALL CONNECTIONS WERE RECONNECTED. PLAYED SERVO FOR 15

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Signature of owner or Legal Guardian if customer is under 18 years of age.

Signature

Veronica Cook

Date

8/21/06



installation workorder

Location and registration information

Riverside SS
10255 Magnolia Ave.
Riverside, CA 92503
Phone (909) 689-2000
CA Reg. 60829

Customer information

Name Veronica Cook
Address 2101 San Diego
City Corona State CA Zip Code _____
Home Phone 736 0690 Contact Phone 258-3222
Other Authorized Person: _____ Phone: _____

Vehicle information

Make Ford Model F150 Year 2004
License Plate _____ Odometer _____ Color _____

Workorder Date/Time _____ Estimated to be completed by Date/Time _____

IBM # of associate filling out workorder _____ IBM # of associate performing work _____

Description of work to be performed:

Revan 5/21, 5/24, 5/26 and today
same problem subwoofer

Estimates for parts and services are provided at NO CHARGE

Save Old Parts: Yes ☐ No ☐

Part Number / Service Description * U = Used R = Reconditioned RB = Rebuilt * QTY Price Extend
Note: All parts are new, unless otherwise stated.

<u>Replaced subwoofers to sub</u> <u>& Amp</u> <u>fix F to Rear balance</u>					
INS SHOP FEE	This charge represents cost and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.				

Labor charges are based on Flat Rate

Total estimate NOT including taxes

INTENDED PAYMENT METHOD: ☐ CASH ☐ CHECK ☐ VISA ☐ MC ☐ AMEX ☐ OTHER

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SIGNED

DATE

Additional notes or comments

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Signature of owner or Legal Guardian if customer is under 18 years of age.

Signature

Veronica Cook

Date

05/29/06

Circuit City Stores, Inc.
 Store 426
 RIVERSIDE, CA 92503-3410
 (951) 689-2000

Sold to: VERONICA COOK
 Original Date 04/08/06
 Ticket 042603590426

Customer Copy

Item	Description	Transit	Register	Cashier
6. GOLDFERR	042603196782	03	242731	
1 SL	1 INS AMP SUB	ROADSHOP INSTALL N		55.99
2 RI+	1 INS AMP SUB	ROADSHOP INSTALL N		55.99
3 SL	1 INS SHOP FEE	SHOP FEE		4.99
4 RI+	1 INS SHOP FEE	SHOP FEE		4.99
5 SL	1 NET AMP 1220BL	BASS ACCESSORIES Y		79.99
6 SL	1 US1 AMP 170	SPECIAL ORDER Y		118.99
7 RI+	1 US1 AMP 170	SPECIAL ORDER Y		118.99
8 SL	1 NET PS400P4N	BASS ACCESSORIES Y		16.99

Total: 86.99
 Sales Tax: 6.74
 TOTAL PURCHASE: 93.72
 VISA-16: 189.58
 BALANCE: 0.00

For manufacturer contact information, please refer to your owner's manual or visit circuitcity.com

It is expressly agreed that transfer of title of merchandise to customer and commencement of any manufacturer's warranty period occurs upon actual physical transfer of possession of goods to customer.

Circuit City Stores, Inc.
 Store 426
 RIVERSIDE, CA 92503-3410
 (951) 689-2000

Sold to: VERONICA COOK
 Original Date 04/08/06
 Ticket 042603590426

Customer Copy

Item	Description	Transit	Register	Cashier
6. GOLDFERR	042603196782	03	242731	
1 SL	1 INS AMP SUB	ROADSHOP INSTALL N		55.99
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3 SL	1 INS SHOP FEE	SHOP FEE		4.99
4 RI+	1 INS SHOP FEE	SHOP FEE		4.99
5 SL	1 NET AMP 1220BL	BASS ACCESSORIES Y		79.99
6 SL	1 US1 AMP 170	SPECIAL ORDER Y		118.99
7 RI+	1 US1 AMP 170	SPECIAL ORDER Y		118.99
8 SL	1 NET PS400P4N	BASS ACCESSORIES Y		16.99

Total: 86.99
 Sales Tax: 6.74
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 BALANCE: 0.00

For manufacturer contact information, please refer to your owner's manual or visit circuitcity.com

It is expressly agreed that transfer of title of merchandise to customer and commencement of any manufacturer's warranty period occurs upon actual physical transfer of possession of goods to customer.

ON AMP 1220BL 120V 60Hz 1500W HEATER

FOR IN-HOME INSTALLATION AND REPAIR SERVICE OR CONSUMER REPLACEMENT PARTS CALL (888) 333-2383

S.A.R. REG # AA100537
EPAS C.A.R. 000878976
P & A CODE 08398
SERVICE DEPARTMENT HOURS:
MONDAY THRU FRIDAY
7:00 A.M. TO 9:00 P.M.
SATURDAY 7:00 A.M. TO 3:00 P.M.
NO VEHICLES RELEASED AFTER
9:00 P.M. OR ON SATURDAY
AFTER 3:00 P.M.



NORCO AUTO MALL
1900 HAMNER AVE.
NORCO, CALIFORNIA 92860
(951) 737-8151 (951) 689-7711
www.hemborgford.com **www.hemborg-pe.net**

SALES DEPARTMENT HOURS:
MONDAY THRU FRIDAY
7:00 A.M. TO 7:00 P.M.
SATURDAY 8:00 A.M. TO 3:00 P.M.

WE HONOR THE FOLLOWING
CREDIT CARDS:
MASTER CARD DINERS
VISA AMERICAN EXPRESS

ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED

"By law, you may choose another facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary."

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
"HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE
FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING
HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE
AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A
PARTICULAR REPAIR. CHARGES ARE RE-CALCULATED ANNUALLY."

DISCLAIMER OF WARRANTIES
 Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.
THE UNDERSIGNED HAS BEEN ADVISED AND MADE AWARE OF THE FOLLOWING RECOMMENDED
REPAIRS AND DID NOT WANT TO HAVE THE REPAIRS DONE AT THIS TIME.

SIGNATURE

DATE

RECOMMENDED REPAIRS:

ORIGINAL ESTIMATE \$		
AUTHORIZED ADD'L REPAIRS \$	ADD'L REPAIRS OK'D BY	IN PERSON PHONED
AUTHORIZED ADD'L REPAIRS \$	DRIVERS LIC. NO. OR I.D.	
TOTAL \$	DATE	TIME
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE		
SIGNATURE		DATE

INVOICE TO

DRIVER/OWNER INFORMATION -- INVOICE: C62864

COOK, VERONICA V
2101 SAN DIEGO DR
CORONA CA 92882
HOME: (951) 736-0690 CELL: (951) 258-3222

COOK, VERONICA V
2101 SAN DIEGO DR
CORONA CA 92882
HOME: (951) 736-0690 CELL: (951) 258-3222

FOR OFFICE USE

VEHICLE INFORMATION

TAG: 4620 ADV: 245 GUTIERREZ INVOICE: PRELIM CUS C
REG: 905295 TAX RULES: YNNY INVOICED: 04/19/2006 14:11:49
ODOMETER IN: 32591 DIST: DEF
DATES BEGIN: 04/17/06 DONE: 04/19/06

VIN 1FTPW14524KB46234 LICENSE NUMBER: CA D68TE80
04 FORD F-150 FX4 4WD CREW CAB SILVER
DATES INSERVICE: 090404 PRODUCTION: 102103 SOLD: 090404

CONCERN 41 CHECK AND ADVISE ON ALARM---STILL GOING OFF AT ALL TIMES
CORRECTION SOUNDS PLUS
FACTORY TECH: 199 - JOHN.

OPERATION TECH AMOUNT
SOUNDS 199 .00

TYPE: C

SUBTOTAL
TOTAL CHARGE FOR CONCERN .00

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE C62864
TOTAL CHARGE .00

PAYMENT DISTRIBUTION FOR INVOICE C62864

CASH DUE .00
TOTAL CHARGE .00

ATTENTION: OTHER REPAIR ORDERS ON THIS VEHICLE:

DATE OPENED RO# DATES INVOICED
04/14/06 62785 CUS - 04/15/06 (F)
04/13/06 62594 WAR - 04/17/06 (F)
04/13/06 62593 CUS - 04/13/06 (*)
04/17/06 62965

IF YOU HAVE ANY QUESTIONS - PLEASE SEE GABRIEL ANTONIO GUTIERREZ
YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY
IN THE NEXT FEW WEEKS. IF, FOR ANY REASON YOU ARE UNABLE TO RATE US
WITH ALL "COMPLETELY SATISFIED" AND WOULD "DEFINITELY RECOMMEND"
RESPONSES PLEASE CONTACT ME IMMEDIATELY.
THANK YOU, DENNIS MORVATH, PARTS & SERVICE DIRECTOR. 909-737-6151

PAGE 1
LAST PAGE

B.A.R. REG # AA100231
EPA# C.A.R. 000078970
P & A CODE 06395

SERVICE DEPARTMENT HOURS:
MONDAY THRU FRIDAY
7:00 A.M. TO 9:00 P.M.
SATURDAY 7:00 A.M. TO 3:00 P.M.
NO VEHICLES RELEASED AFTER
9:00 P.M. OR ON SATURDAY
AFTER 3:00 P.M.



(951) 737-6151 NORCO AUTO MALL
1900 HAMNER AVE. (951) 689-7711
NORCO, CALIFORNIA 92860
www.hemborgford.com Email hemborg@pe.net

PARTS DEPARTMENT HOURS:
MONDAY THRU FRIDAY
7:00 A.M. TO 7:00 P.M.
SATURDAY 9:00 A.M. TO 3:00 P.M.

WE HONOR THE FOLLOWING
CREDIT CARDS:
MASTERCARD DINERS
VISA AMERICAN EXPRESS

ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED

By law, you may choose another facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE
FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING
HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE
AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A
PARTICULAR REPAIR. CHARGES ARE RE-CALCULATED ANNUALLY.

DISCLAIMER OF WARRANTIES
Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly
disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness
for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any
liability in connection with the sale of said products. Any limitation contained herein does not apply where
prohibited by law.
THE UNDERSIGNED HAS BEEN ADVISED AND MADE AWARE OF THE FOLLOWING RECOMMENDED
REPAIRS AND DID NOT WANT TO HAVE THE REPAIRS DONE AT THIS TIME.

SIGNATURE _____ DATE _____

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON		(DATE)	
PARTS SUB-TOTAL	PARTS ALLOWANCE	DEDUCTIBLE	
REPAIR NO.	CUSTOMER PARTICIPATION	DEALER PARTICIPATION	REPAIR TOTAL

RECOMMENDED REPAIRS:

ORIGINAL ESTIMATE	\$	
AUTHORIZED ADD'L REPAIRS	\$	Wash
AUTHORIZED ADD'L REPAIRS	\$	
TOTAL	\$	15
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE		
SIGNATURE		DATE

INVOICE TO -----
COOK, VERONICA V
2101 SAN DIEGO DR
CORONA CA 92882
HOME: (951) 736-0690 CELL: (951) 258-3222

DRIVER/OWNER INFORMATION -- INVOICE: W62594
COOK, VERONICA V
2101 SAN DIEGO DR
CORONA CA 92882
HOME: (951) 736-0690 CELL: (951) 258-3222

FOR OFFICE USE -----

TAG: 4169 ADV: 245 GUTIERREZ INVOICE: PRELIM WAR W AA
MFG: 805395 TAX RULES: MN2RY INVOICED: 04/13/2006 12:25:25
ODOMETER IN: 23499 DIST: DEF
DATES BEGIN: 04/13/06 DONE: 04/13/06

VEHICLE INFORMATION -----
VIN 1FTPM14534KB46224 LICENSE NUMBER: CA 6S8TRD
04 FORD F-150 FX4 4WD CREW CAB SILVER
DATES INSERVICE: 090404 PRODUCTION: 102103 SOLD: 090404

CONCERN 51 CUST. STATES THERE IS A WATER LEAK FROM PASS. SIDE FLOOR BOARD
CAUSE IMPROPERLY INSTALLED
CORRECTION REINSTALL FIREWALL WIRELOOM GROMMET #14401
FACTORY TECH: 197 - LEDEZMA, 8496

OPERATION	TECH	HOURS	AMOUNT
13000BC	197	2.9	235.65

TYPE: W

SUBTOTAL -----
LAB-MECHANICAL 235.65
TOTAL CHARGE FOR CONCERN 235.65

CONCERN 52 RIGHT REAR PASS. DOOR FLOOR CHANNEL-WAS FULL OF WATER--CHECK AND ADVISE
FOR POSSIBLE LEAK.
CAUSE NC
CORRECTION RELATED TO LINE 51
FACTORY TECH: 197 - LEDEZMA, 8496

OPERATION	TECH	HOURS	AMOUNT
NC	197	.0	.00

TYPE: W

SUBTOTAL -----
TOTAL CHARGE FOR CONCERN .00

SUMMARY OF CHARGES FOR INVOICE W62594
LAB-MECHANICAL 235.65
TOTAL CHARGE 235.65

PAYMENT DISTRIBUTION FOR INVOICE W62594
TOTAL CHARGE 235.65
FAC WARRANTY 235.65

ATTENTION: OTHER REPAIR ORDERS ON THIS VEHICLE:

DATE OPENED FOR DATES INVOICED

04/13/06 62593 CUS - 04/13/06 (P)

IF YOU HAVE ANY QUESTIONS - PLEASE SEE GABRIEL ANTONIO GUTIERREZ
YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY

SOUNDS PLUS

1915 W REDLANDS BLVD

Work Order 1 REDLAND

REDLANDS

CA 92373

(909) 335-3525

Fax: (909) 335-9360

WWW.SOUNDSPLUS.COM

INVOICE	TYPE	DATE	TIME	PAGE#
101140	REPAIR	10/01/2005	8:56 AM	1

CUSTOMER INFORMATION

Cook, Mrs

VIP#:

Redlands
PHONE:(909)

CA

WORK:

DEALER INFORMATION

ID#:

Ext:

STK:

PO:

RO:

AUTOMOBILE DESCRIPTION

Make: Ford

Model: F150

Year: 2004

Color: Silver

VIN#:

Odometer:

Registration:

APPOINTMENT INFORMATION

Sales1: 103

Day:

Bay#:

Sales2:

Date:

Start Time:

Stop Time:

Special:

Dept/Class:

JOB DESCRIPTION

QTY.	MODEL	MAKE	DESCRIPTION	SERIAL NO.	LIST	PRICE	SUBTOTAL
						0.00	0.00

LABOR/SUBLET DESCRIPTIONREWIRE AND REPAIR ALARM SYSTEM
REMOVE REAR SHOCK SENSOR

SUBLET: No Charge

TECHNICIAN**START****STOP****TOTAL LABOR HOURS**

Materials:

\$0.00

Labor:

Sublet:

Other:

Misc:

Sales Tax:

\$0.00

Invoice Total:

\$0.00

Last Tech:

Last Salesperson:

QUALITY CONTROL CHECKLIST

HORN	[] [] []	WIPERS	[] [] []	BRAKE LIGHT	[] [] []	HEATER FAN	[] [] []	INTERIOR	[] [] []
WINDOWS	[] [] []	HEADLMPS	[] [] []	DOME LIGHT	[] [] []	REAR DEFOG	[] [] []	EXTERIOR	[] [] []
DIRECTIONS	[] [] []	DASHLMPS	[] [] []	CIG. LIGHTR	[] [] []	GLOVEBOX	[] [] []	SECURITY	[] [] []
HAZARD LTS	[] [] []	PK LGHTS	[] [] []	PWR ANTENNA	[] [] []	TEST RIDE	[] [] []		

I authorize performance of the work as described above.

Cook, Mrs



QUICK SERVICE REPAIR ORDER

106717

1900 Hamner Ave., Norco • Call 737-6151 or 689-7711

PARTS AND LABOR GUARANTEED

Against Defects in Workmanship and Material for 12,000 Miles or 12 Months, Whichever Comes First

LAST NAME

FIRST NAME

STREET ADDRESS

CITY

STATE

ZIP

HOME PHONE

WORK PHONE

VIN NO.

R.O. NUMBER

S.A.

DATE

A.M.

TIME

P.M.

YEAR

MODEL

LICENSE

STATE

MILEAGE

COLOR

✓ = OK X = Not OK

LIGHTS	L	R
Head Lamps		
Front Signals		
Hazard Lights		
Brake Lamps		
Rear Signals		
License Light		
Trunk		
Dome		
Glove Compartment		

COURTESY INSPECTION

UNDER HOOD	
Drive Belt(s)	
Radiator & Heater Hoses/Clamps	
Battery & Cables	
Engine Compartment Light	

TIRE WEAR	
Right Front	
Left Front	
Left Rear	
Right Rear	

SERVICES TO BE PERFORMED

1. ALARM - GOING OFF AT NITE. Lite: no (BZZZZZ)

2. _____

3. _____

ESTIMATE OF REPAIRS

HAZARDOUS WASTE RECOVERY EXPENSE ESTIMATE

COMPLETION TIME

PICK-UP TIME

A.M.
P.M.A.M.
P.M.

I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate the vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on the vehicle to secure the amount of repairs thereto. Said customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, by the undersigned dealer against loss occasioned by theft, fire, or vandalism while the property remains with the dealer. Customer acknowledges that the dealer is not a depository for personal items left in the vehicle and does not hold the dealer responsible for them. In the event legal action is necessary to enforce this contract I will pay reasonable attorney's fees and court costs.

SIGNED AND RECEIVED

Terms - CASH or
CREDIT CARD



No Vehicles Released after
9 P.M. on Week Days - 3:00 P.M. On Sat.
Closed Sun.

Our Service Department Is Open Monday thru Friday 7 A.M. 'til 9 P.M.
Saturday 7 A.M. 'til 3 P.M.



QUICK SERVICE REPAIR ORDER

302087

B.A.R. Reg. No. AA100231
CAR # 000079970

1900 Hamner Ave., Norco • Call 737-6151 or 689-7711
PARTS AND LABOR GUARANTEED

Against Defects In Workmanship and Material for 12,000 Miles or 12 Months, Whichever Comes First

LAST NAME

FIRST NAME

STREET ADDRESS

CITY

STATE

ZIP

HOME PHONE

WORK PHONE

VIN NO.

✓ = OK X = Not OK

LIGHTS		L	R
Head Lamps			
Front Signals			
Hazard Lights			
Brake Lamps			
Rear Signals			
License Light			
Trunk			
Dome			
Glove Compartment			

COURTESY INSPECTION

736-0690 / 258-3222

UNDER HOOD

Drive Belt(s)
Radiator & Heater Hoses/Clamps
Battery & Cables
Engine Compartment Light

TIRE WEAR

Right Front
Left Front
Left Rear
Right Rear

SERVICES TO BE PERFORMED

1. Alternator / still going off

2. _____
3. _____

ESTIMATE OF REPAIRS

HAZARDOUS WASTE RECOVERY EXPENSE ESTIMATE

COMPLETION TIME

PICK-UP TIME

I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate the vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on the vehicle to secure the amount of repairs thereto. Said customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, by the undersigned dealer against loss occasioned by theft, fire, or vandalism while the property remains with the dealer. Customer acknowledges that the dealer is not a depository for personal items left in the vehicle and does not hold the dealer responsible for them. In the event legal action is necessary to enforce this contract I will pay reasonable attorney's fees and court costs.

A.M.
P.M.

A.M.
P.M.

SIGNED AND RECEIPTED

Terms - CASH or
CREDIT CARD



No Vehicles Released after
9 P.M. on Week Days - 3:00 P.M. On Sat.
Closed Sun.

Our Service Department Is Open Monday thru Friday 7 A.M. 'til 9 P.M.

Saturday 7 A.M. 'til 2 P.M.

B.A.R. Reg. No. AA100231
CAR # 000079970

QUICK SERVICE REPAIR ORDER

306139

1900 Hamner Ave., Norco • Call 737-6151 or 689-7711

PARTS AND LABOR GUARANTEED

Against Defects in Workmanship and Material for 12,000 Miles or 12 Months, Whichever Comes First

R.O. NUMBER

S.A.

DATE

A.M.

P.M.

TIME

YEAR

MODEL

LICENSE

STATE

MILEAGE

COLOR

LAST NAME

FIRST NAME

STREET ADDRESS

CITY

STATE

ZIP

HOME PHONE

WORK PHONE

VIN NO.

✓ = OK X = Not OK

LIGHTS	L	R
Head Lamps		
Front Signals		
Hazard Lights		
Brake Lamps		
Rear Signals		
License Light		
Trunk		
Dome		
Glove Compartment		

COURTESY INSPECTION

UNDER HOOD

Drive Belt(s)	
Radiator & Heater Hoses/Clamps	
Battery & Cables	
Engine Compartment Light	

TIRE WEAR

Right Front	
Left Front	
Left Rear	
Right Rear	

SERVICES TO BE PERFORMED

1. *Alarm goes off on its own*

2. _____

3. _____

ESTIMATE OF REPAIRS

HAZARDOUS WASTE RECOVERY EXPENSE ESTIMATE

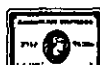
COMPLETION TIME

PICK-UP TIME

A.M.
P.M.A.M.
P.M.

I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate the vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on the vehicle to secure the amount of repairs thereto. Said customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, by the undersigned dealer against loss occasioned by theft, fire, or vandalism while the property remains with the dealer. Customer acknowledges that the dealer is not a depository for personal items left in the vehicle and does not hold the dealer responsible for them. In the event legal action is necessary to enforce this contract I will pay reasonable attorney's fees and court costs.

SIGNED AND RECEIVED

Terms - CASH or
CREDIT CARD

No Vehicles Released after
9 P.M. on Week Days - 3:00 P.M. On Sat.
Closed Sun.

Our Service Department Is Open Monday thru Friday 7 A.M. 'til 9 P.M.
Saturday 7 A.M. 'til 3 P.M.

B.A.R. Reg. No. AA100231
CAR # 000079979

QUICK SERVICE REPAIR ORDER

306175

4169

R.O. NUMBER

S.A.

1900 Hamner Ave., Norco • Call 737-6151 or 689-7711

PARTS AND LABOR GUARANTEED

Against Defects in Workmanship and Material for 12,000 Miles or 12 Months, Whichever Comes First

DATE

A.M.

TIME

P.M.

YEAR

MODEL

LICENSE

STATE

MILEAGE

COLOR

LAST NAME

FIRST NAME

STREET ADDRESS

CITY

STATE

ZIP

HOME PHONE

WORK PHONE

VIN NO.

√ = OK X = Not OK

LIGHTS		L	R
Head Lamps			
Front Signals			
Hazard Lights			
Brake Lamps			
Rear Signals			
License Light			
Trunk			
Dome			
Glove Compartment			

COURTESY INSPECTION

UNDER HOOD

Drive Belt(s)	
Radiator & Heater Hoses/Clamps	
Battery & Cables	
Engine Compartment Light	

TIRE WEAR

Right Front	
Left Front	
Left Rear	
Right Rear	

SERVICES TO BE PERFORMED

1. ALARM WARNING BELL GOING OFF TWICE PER NIGHT.
2. HORN'S UNLOCK, BOOPS 4 TIMES
3. WATER FOUND UNDER PASSENGER FLOOR BOARD
R/R PASSENGER DOOR FLOOR CHANNEL (NEXT TO DOOR WAS FULL OF WATER)
4 JOINTS & ROAR LINE SPRING SHACKLES VERY RUSTY

ESTIMATE OF REPAIRS

HAZARDOUS WASTE RECOVERY EXPENSE ESTIMATE

COMPLETION TIME

PICK-UP TIME

A.M.
P.M.A.M.
P.M.

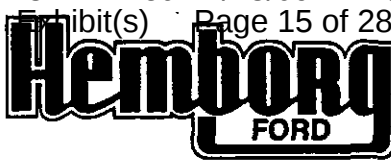
I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate the vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on the vehicle to secure the amount of repairs thereto. Said customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof, or otherwise, by the undersigned dealer against loss occasioned by theft, fire, or vandalism while the property remains with the dealer. Customer acknowledges that the dealer is not a depository for personal items left in the vehicle and does not hold the dealer responsible for them. In the event legal action is necessary to enforce this contract I will pay reasonable attorney's fees and court costs.

SIGNED AND RECEIVED

Terms - CASH or
CREDIT CARD

No Vehicles Released after
9 P.M. on Week Days - 3:00 P.M. On Sat.
Closed Sun.

Our Service Department Is Open Monday thru Friday 7 A.M. 'til 9 P.M.
Saturday 7 A.M. 'til 3 P.M.



PARTS DEPARTMENT HOURS:
MONDAY THRU FRIDAY
7:00 A.M. TO 7:00 P.M.
SATURDAY 8:00 A.M. TO 3:00 P.M.

WE HONOR THE FOLLOWING
CREDIT CARDS:
MASTER CARD DINERS
VISA AMERICAN EXPRESS

ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED

B.A.R. REG # AA100231
EPA# C.A.R. 000078970
P & A CODE 05395
SERVICE DEPARTMENT HOURS:
MONDAY THRU FRIDAY
7:00 A.M. TO 9:00 P.M.
SATURDAY 7:00 A.M. TO 3:00 P.M.
NO VEHICLES RELEASED AFTER
9:00 P.M. OR ON SATURDAY
AFTER 3:00 P.M.

NORCO AUTO MALL
1900 HAMNER AVE. (909) 689-7711
NORCO, CALIFORNIA 92860
www.hemborgford.com Email hemborg@pe.net

"By law, you may choose another facility to perform any needed repairs or adjustments which the 8mog Check test indicates are necessary."

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE
FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING
HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE
AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A
PARTICULAR REPAIR. CHARGES ARE RE-CALCULATED ANNUALLY.

DISCLAIMER OF WARRANTIES
Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly
disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness
for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any
liability in connection with the sale of said products. Any limitation contained herein does not apply where
prohibited by law.
THE UNDERSIGNED HAS BEEN ADVISED AND MADE AWARE OF THE FOLLOWING RECOMMENDED
REPAIRS AND DID NOT WANT TO HAVE THE REPAIRS DONE AT THIS TIME.

SIGNATURE _____ DATE _____

RECOMMENDED REPAIRS:

PARTS SUB TOTAL		PARTS ALLOWANCE		DEDUCTIBLE	
REPAIR NO.	CUSTOMER PARTICIPATION	DEALER PARTICIPATION	REPAIR TOTAL	ORIGINAL ESTIMATE	
				\$	
				AUTHORIZED ADD'L REPAIRS	ADD'L REPAIRS OK'D BY IN PERSON PHONED
				AUTHORIZED ADD'L REPAIRS	DRIVERS LIC. NO. OR I.D.
				TOTAL \$	DATE TIME
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE					
SIGNATURE _____				DATE _____	

INVOICE TO

COOK, VERONICA V
2101 SAN DIEGO DR
CORONA
HOME: (951) 736-0690

CA 92882

FOR OFFICE USE

TAG: 4753 ADV: 245 GUTIERREZ INVOICE: PRELIM INT 1 JL
MFG: 805395 TAX RULES: NNNNY INVOICED: 09/15/2004 11:47:32
ODOMETER IN: 515 DIST: DEF
DATES BEGIN: 09/14/04 DONE: 09/15/04

DRIVER/OWNER INFORMATION -- INVOICE: 112131

COOK, VERONICA V
2101 SAN DIEGO DR
CORONA
HOME: (951) 736-0690

CA 92882

VEHICLE INFORMATION

VIN 1FTPN14534KB46234 LICENSE NUMBER: T
04 FORD F-150 FX4 4WD CREW CAB SILVER
STOCK# 00240473 INV ACCT 2300
DATES INSERVICE: 090404 PRODUCTION: 102103 SOLD: 090404

CONCERN 40 FLP LOWER FOR THIS CUSTOMER.
CORRECTION NO CHARGE LOWER FOR THIS CUSTOMER, (GAS & INSURANCE NOT INCLUDED)
COMMENT ANY UPGRADES ARE CUSTOMER RESPONSIBILITY 5 DAYS MAX.
FACTORY TECH: 199 - JOHN

OPERATION	TECH	HOURS	AMOUNT
FLP	199	.0	*

CONCERN 41 INSTALL ALARM AS PER DUE BILL

CORRECTION SOUNDSPLUS ALARM FACTORY REMOTES
PART NUMBER PO# NOTE DESCRIPTION QTY
FMC NPN19A361 ALARM 1B
FACTORY TECH: 199 - JOHN
TYPE: I LINE FLAGS: W01

OPERATION	TECH	HOURS	AMOUNT
OSL	199	.0	
			SELL

TOTAL CHARGE FOR CONCERN .00

CONCERN 42 REPAIR SCRATCHES ON VEHICLE AS PER DUE BILL

CORRECTION SUBLET
PART NUMBER PO# NOTE DESCRIPTION QTY
FMC OSLCOLORSONPARADE 172328 REPAIR SCRATCH 1B
FACTORY TECH: 199 - JOHN

OPERATION	TECH	HOURS	AMOUNT
OSL	199	.0	
			SELL

PAYMENT DISTRIBUTION FOR INVOICE 112131

IF YOU HAVE ANY QUESTIONS - PLEASE SEE GABRIEL GUTIERREZ
YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY
IN THE NEXT FEW WEEKS. IF, FOR ANY REASON YOU ARE UNABLE TO RATE US
WITH "COMPLETELY SATISFIED" AND WOULD "DEFINITELY RECOMMEND"
RESPONSES PLEASE CONTACT ME IMMEDIATELY.
THANK YOU, DENNIS HORVATH, PARTS & SERVICE DIRECTOR. 909-737-6151

**ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED**

SIGNATURE _____ DATE _____

RECOMMENDED REPAIRS:

ATTACH TO

COOK, VERONICA V
2101 SAN DIEGO DR
CORONA
HOME: (951) 736-0690

24 92322

FOI(b)(7) - (D) INFORMATION IS EXEMPT FROM DISCLOSURE BECAUSE IT IS UNRELIABLE INFORMATION FROM AN UNRELIABLE SOURCE, AND DISCLOSURE COULD BE DETRIMENTAL TO THE NATIONAL DEFENSE.

COOK, VERONICA V
2101 SAN DIEGO DR
CORONA
HOME: (951) 736-0600

CA 2292

END PAGE TWO

TAG: 5212 ADV: 004 SKARE, DA INVOICE: PRELIM CUS C AA
MFG: 906395 TAX RULES: YRWWY INVOICED: 07/09/2005 10:25:20
ODOMETER IN: 11249 DIST: DEF
DAYS BEGIN: 07/09/05 DOME: 07/09/05

KEYWORD INFORMATION

VIN 1FTPW1453AKB46204 LICENSE NUMBER: CA 288TRD
04 FORD F-150 FX4 4WD CREW CAB SILVER
STOCK# 00240473
DATES INSRV#S: 020104 PRODUCTION: 10103 SLP# 020504

CONCERN 51: CUSTOMER STATES ALARM GOES OFF AT 12 MIDNIGHT. ALSO WILL NOT BEEP
CORRECTION: SUBLET
FACTORY: TECH: 122 - JRM

OPERATION	TEAM	AMOUNT
DEL	100	100

TYPE: C

----- SUBTOTAL -----
TOTAL CHARGE FOR CONCERN .00

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE 007692

TOTAL CHARGE	1.00
--------------	------

PAYMENT DISTRIBUTION FOR INVOICE 007499

CASH DUE	.00
TOTAL CHARGE	.00

IF YOU HAVE ANY QUESTIONS - PLEASE SEE DANIEL GILBERT SKARE
YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY
IN THE NEXT FEW WEEKS. IF, FOR ANY REASON YOU ARE UNABLE TO RATE US
WITH ALL "COMPLETELY SATISFIED" AND WOULD "DEFINITELY RECOMMEND"
RESPONSES PLEASE CONTACT ME IMMEDIATELY.
THANK YOU, DENNIS MORVATH, PARTS & SERVICE DIRECTOR, 909-727-6151

PAGE 1
LAST PAGE

DATE OF NOTIFICATION
FOR CUSTOMER PICKUP
DATE BY

SERVICE DEPARTMENT HOURS
MONDAY THRU FRIDAY
7:00 A.M. TO 9:00 P.M.
SATURDAY
7:00 A.M. TO 3:00 P.M.

NO VEHICLES RELEASED
AFTER 9:00 P.M. MON-FRI
OR ON SAT.
AFTER 3:00 P.M. OR
SUN.

Entered 11/16/09 15:28:37 Desc

BY LAW YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR
ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

ALL PARTS REMOVED WILL BE DISCARDED
UNLESS INSTRUCTED OTHERWISE.

☐ SAVE
☐ DISCARD

PROGRAM CODE
REPAIR 1
REPAIR 2
REPAIR 3

I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE
NECESSARY MATERIALS. YOU AND YOUR EMPLOYEES MAY OPERATE THE
VEHICLE FOR PURPOSES OF TESTING, INSPECTION OR DELIVERY AT MY RISK.
AN EXPRESS MECHANICS LIEN IS ACKNOWLEDGED ON THE VEHICLE TO
SECURE THE AMOUNT OF REPAIRS THERETO AND CUSTOMER IS HEREBY
NOTIFIED THAT THE SAID PROPERTY IS NOT INSURED OR PROTECTED TO THE
AMOUNT OF THE ACTUAL CASH VALUE THEREOF, OR OTHERWISE, BY THE
UNDERSIGNED DEALER AGAINST LOSS OCCASIONED BY THEFT, FIRE OR
VANDALISM WHILE THE PROPERTY REMAINS WITH THE DEALER. CUSTOMER
ACKNOWLEDGES THAT THE DEALER IS NOT A DEPOSITARY FOR PERSONAL
ITEMS LEFT IN THE VEHICLE AND DOES NOT HOLD THE DEALER RESPONSIBLE
FOR THEM. IN THE EVENT LEGAL ACTION IS NECESSARY TO ENFORCE THIS
CONTRACT I WILL PAY REASONABLE ATTORNEY'S FEES AND COURT COSTS.
SEE REVERSE SIDE FOR IMPORTANT INFORMATION.

PRELIMINARY ESTIMATE HAZARDOUS WASTE ESTIMATE

WORKED AND RECEIVED

REASON

REASON

REASON

REASON

REASON

REASON

REASON

REASON

REASON

REASON

REASON

REASON

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REASON

REASON

REASON

REASON

REASON

REASON

REASON

INSTRUCTIONS ON WORK TO BE DONE

51* PAY TYPE: C

CUSTOMER STATES ALARM GOES OFF AT 12
MIDNIGHT. ALSO WILL NOT BEEP

P & A CODE: 05395



(951) 737-8151

(951) 688-7711

NORCO AUTO MALL
1900 HAMNER AVE. • NORCO, CA 92860-2601
www.hemborgford.com

B.A.R. REG # AA100231
EPA # CAR 000079970
P & A CODE: 05395



NOTICE TO CONSUMER:
PLEASE READ IMPORTANT INFORMATION ON BACK

TO OUR CUSTOMERS
HEMBORG CHARGES FOR REPAIR LABOR ARE NOT BASED ON
ACTUAL MECHANIC'S TIME SPENT ON THE JOB. Rather, you are
given a flat rate menu price which will be quoted to you and authorized by you in
advance of the prescribed repair. If we discover that different or additional
repairs are appropriate, you will be contacted for your advance approval of a
revised quotation. Our menu prices are computed internally by multiplying our
retail hourly labor rate by a time factor allotted to the repair. This time factor and
our menu prices are based on our evaluation of the complexity of the work
required, our costs for doing business, and, of course, our desire to remain
competitive.
We believe our menu pricing is advantageous to our customers because your
price for a prescribed repair remains the same regardless of how long the repair
actually takes to be completed.

RU 37693 *TAG 5212* LIC: CA DSSTRBD
COOK, VERONICA V
2101 SAN DIEGO DR

CORONA
CA 92882
RIVERSIDE

SVC ADV: 204 DANIEL GILBERT SKAR
04 **VIN: 1FTPW1453 4KB46234**
FORD F-150 CUL CD: YN
FX4 4WD CREW CAB TRIN: BB
LICENSE: CA DSSTRBD SILVER TRUCK
MFG CODE: 805395 SVC DLR: 053958 SLN: 308
STOCK NUMBER: 00240473
IN-SVC: 090404 SOLD: 090404 PROD: 102103
ODMETER: LAST: 9475 CURRENT: 11249
AVG PER DAY: 35 PER MONTH: 1050

HOME: (951) 736-0690

DIST CODE: DEF

WARNING: POSSIBLE RECHECK 05/28/05

MODEL# M14

EXTENDED SVC PLAN: TYPE: PREMIUMC NUMBER: ARE DEDUCTIBLE: 100.00
IN FORCE: Y MONTHS: 60 MILEAGE: 75000 EXPIRES: 090409
07/09/05 10:18:41

****PROMISED DATE: 07/09/05 TIME: 1400 ****



B.A.R. REG # AA100231
EPA# C.A.R. 000078870
P & A CODE 05365
SERVICE DEPARTMENT HOURS:
MONDAY THRU FRIDAY
7:00 A.M. TO 9:00 P.M.
SATURDAY 7:00 A.M. TO 3:00 P.M.
NO VEHICLES RELEASED AFTER
9:00 P.M. OR ON SATURDAY
AFTER 3:00 P.M.

NORCO AUTO MALL
1900 HAMNER AVE. (951) 689-1711
NORCO, CALIFORNIA 92860
www.hemborgford.com Email hemborg@ps.net

PARTS DEPARTMENT HOURS:
MONDAY THRU FRIDAY
7:00 A.M. TO 7:00 P.M.
SATURDAY 8:00 A.M. TO 3:00 P.M.

WE HONOR THE FOLLOWING
CREDIT CARDS:
MASTER CARD DINERS
VISA AMERICAN EXPRESS

ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED

"By law, you may choose another facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary."

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE
FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING
HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE
AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A
PARTICULAR REPAIR. CHARGES ARE RE-CALCULATED ANNUALLY.

DISCLAIMER OF WARRANTIES
Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly
disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness
for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any
liability in connection with the sale of said products. Any limitation contained herein does not apply where
prohibited by law.
THE UNDERSIGNED HAS BEEN ADVISED AND MADE AWARE OF THE FOLLOWING RECOMMENDED
REPAIRS AND DID NOT WANT TO HAVE THE REPAIRS DONE AT THIS TIME.

SIGNATURE

DATE

(SIGNED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

RECOMMENDED REPAIRS:

PARTS SUB TOTAL		PARTS ALLOWANCE		DEDUCTIBLE	
REPAIR NO.	CUSTOMER PARTICIPATION	DEALER PARTICIPATION	REPAIR TOTAL	ORIGINAL ESTIMATE	\$
				AUTHORIZED ADD'L REPAIRS	\$
				AUTHORIZED ADD'L REPAIRS	\$
				TOTAL	\$
				I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE	
				SIGNATURE	DATE

INVOICE TO
COOK, VERONICA V
2101 SAN DIEGO DR
CORONA CA 92982
HOME: (951) 736-0690 CELL: (951) 258-3222

DRIVER/OWNER INFORMATION -- INVOICE: C62795
COOK, VERONICA V
2101 SAN DIEGO DR
CORONA CA 92982
HOME: (951) 736-0690 CELL: (951) 258-3222

FOR OFFICE USE
TAG: 4509 ADV: 245 GUTIERREZ INVOICE: PRELIM CUS C
MFG: 905395 TAX RULES: WYNNY INVOICED: 04/15/2006 11:50:07
ODOMETER IN: 23550 DIST: DEF
DATES BEGIN: 04/14/06 DONE: 04/15/06

VEHICLE INFORMATION
VIN 1FTPW14524KB46224 LICENSE NUMBER: CA D85TR50
04 FORD F-150 FX4 4WD CREW CAB SILVER
DATES INSERVICE: 090404 PRODUCTION: 102102 SOLD: 090404

CONCERN 51 CUST STATES ALARM GOES OFF ON ITS OWN
CORRECTION SOUNDS PLUS---ALARM---REPLACED SENSOR
FACTORY TECH: 199 - JOHN.

OPERATION	TECH	AMOUNT
ALARM	199	.00

TYPE: C

SUBTOTAL
TOTAL CHARGE FOR CONCERN .00

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE C62795
TOTAL CHARGE .00

PAYMENT DISTRIBUTION FOR INVOICE C62795
CASH DUE .00
TOTAL CHARGE .00

ATTENTION: OTHER REPAIR ORDERS ON THIS VEHICLE:

DATE ORDERED	RD#	DATES INVOICED
04/13/06	62594	WAR - 04/13/06 (P)
04/13/06	62593	CUS - 04/13/06 (F)

IF YOU HAVE ANY QUESTIONS - PLEASE SEE GABRIEL ANTONIO GUTIERREZ
YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY
IN THE NEXT FEW WEEKS. IF, FOR ANY REASON YOU ARE UNABLE TO RATE US
WITH ALL "COMPLETELY SATISFIED" AND WOULD "DEFINITELY RECOMMEND"
RESPONSES PLEASE CONTACT ME IMMEDIATELY.
THANK YOU, DENNIS MORVATH, PARTS & SERVICE DIRECTOR, 909-737-6151

PAGE 1
LAST PAGE

B.A.R. REG # AA100231
EPAS C.A.R. 000078970
P & A CODE 05385
SERVICE DEPARTMENT HOURS:
MONDAY THRU FRIDAY
7:00 A.M. TO 9:00 P.M.
SATURDAY 7:00 A.M. TO 3:00 P.M.
NO VEHICLES RELEASED AFTER
9:00 P.M. OR ON SATURDAY
AFTER 3:00 P.M.



NORCO AUTO MALL
1900 HAMNER AVE.
NORCO, CALIFORNIA 92860
(951) 737-8151 (951) 689-7711
www.hemborgford.com Email hemborg@pe.net

PARTS DEPARTMENT HOURS:
MONDAY THRU FRIDAY
7:00 A.M. TO 7:00 P.M.
SATURDAY 8:00 A.M. TO 3:00 P.M.
WE HONOR THE FOLLOWING
CREDIT CARDS:
MASTER CARD DINERS
VISA AMERICAN EXPRESS
ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED

"By law, you may choose another facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary."

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE
FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING
HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE
AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A
PARTICULAR REPAIR. CHARGES ARE RE-CALCULATED ANNUALLY.

DISCLAIMER OF WARRANTIES
 Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.
THE UNDERSIGNED HAS BEEN ADVISED AND MADE AWARE OF THE FOLLOWING RECOMMENDED REPAIRS AND DID NOT WANT TO HAVE THE REPAIRS DONE AT THIS TIME.

SIGNATURE _____ DATE _____

PARTS SUB TOTAL		PARTS ALLOWANCE		DEDUCTIBLE	
REPAIR NO.	CUSTOMER PARTICIPATION	DEALER PARTICIPATION	REPAIR TOTAL	ORIGINAL ESTIMATE	\$
				AUTHORIZED ADD'L REPAIRS	\$
				AUTHORIZED ADD'L REPAIRS	\$
				TOTAL	\$
				I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE	
				SIGNATURE	DATE

INVOICE TO		DRIVER/OWNER INFORMATION -- INVOICE: C62593	
COOK, VERONICA V		COOK, VERONICA V	
2101 SAN DIEGO DR		2101 SAN DIEGO DR	
CORONA	CA 92882	CORONA	CA 92882
HOME: (951) 736-0690	CELL: (951) 258-3222	HOME: (951) 736-0690	CELL: (951) 258-3222
FOR OFFICE USE		VEHICLE INFORMATION	
TAG: 4169	ADV: 245 GUTIERREZ INVOICE: PRELIM CUS C AA	VIN 1FTPW14534KB46234	LICENSE NUMBER: CA 5SSTRB0
MFG: 805395	TAX RULES: YNNY INVOICED: 04/13/2006 12:24:29	04 FORD	F-150 FX4 4WD CREW CAB SILVER
ODOMETER IN: 23499	DIST: DEF	DATES INSERVICE: 090404	PRODUCTION: 102103 SOLD: 090404
DATES BEGIN: 04/13/06 DONE: 04/13/06			

CONCERN 41 ALARM CONCERN--GOING OFF AT NITE--WHEN UNLOCKING VEHICLE BEEPS 4 TIMES		OPERATION	TECH	AMOUNT
CORRECTION SUBLET		CSL	199	.00
FACTORY TECH: 199 - JOHN.				
TYPE: C		SUBTOTAL		
		TOTAL CHARGE FOR CONCERN		
SUMMARY OF CHARGES FOR INVOICE C62593		PAYMENT DISTRIBUTION FOR INVOICE C62593		
TOTAL CHARGE .00		CASH DUE .00		
		TOTAL CHARGE .00		

ATTENTION: OTHER REPAIR ORDERS ON THIS VEHICLE:
DATE OPENED RO# DATES INVOICED
04/13/06 52594
IF YOU HAVE ANY QUESTIONS - PLEASE SEE GABRIEL ANTONIO GUTIERREZ
YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM FORD MOTOR COMPANY
IN THE NEXT FEW WEEKS. IF, FOR ANY REASON YOU ARE UNABLE TO RATE US
WITH ALL "COMPLETELY SATISFIED" AND WOULD "DEFINITELY RECOMMEND"
RESPONDERS PLEASE CONTACT ME IMMEDIATELY.
THANK YOU, DENNIS MORVATH, PARTS & SERVICE DIRECTOR, 909-727-6151

SIMMONS, VERONICA V
2101 SAN DIEGO DR
CORONA, CA 92882
HOME PH: (951) 736-0690

LAST SERV MILEAGE: 056271 MFG CODE: 805395

1FTPW14534KB46234 CA DSSTRBD SOLD DATE:09/04/04 MILE:000111 LAST SERV:05/26/07
04 FORD F-150 FX4 4WD CREW CAB SILVER IN-SERV DATE:09/04/04
NUMBER TYPE DATE DEDUCT MON MILES ACTIVE
EXT SVC PLAN1: ARE PREMIUMC 09/04/09 10000 060 75000 Y

RD C94585 N 05/26/07 ODOM= 56271 ADV=213

CLIENT=805395 INV=05/26/07

LN 01 PAY TYPE C TECH1-110 .40 OPR-CODE S1
FLAGS HAZ

LUBE OIL, FILTER CHANGE & 21PT INSPECTION. SPECIAL
CHANGED OIL AND OIL FILTER, COMPLETE LUBE & 21PT INSPECTION

LN 14 PAY TYPE C TECH1-110 .50 OPR-CODE 04CW
CUSTOMER REQUESTS TIRE ROTATION ,TRUCK WITH CUSTOM WHEELS
ROTATE TIRES

LN 24 PAY TYPE C TECH1-110 .20 OPR-CODE CXFBI
LIT9 EEC

CUSTOMER REQUESTS FREE BRAKE INSPECTION, AS PER COUPON
PERFORMED FREE BRAKE INSPECTION, LINING MEASUREMENTS GIVEN.
FRONT 11/32 REAR 10/32

RD C85661 N 01/26/07 ODOM= 42635 ADV=210

CLIENT=805395 INV=01/26/07

LN 01 PAY TYPE C TECH1-146 .30 OPR-CODE LFO1W
FLAGS HAZ

CUSTOMER REQUESTS LUBE, OIL AND FILTER CHANGE
CHANGED OIL AND OIL FILTER, & TOP FLUIDS
UP TO 5 QUARTS

LN 14 PAY TYPE C TECH1-146 .50 OPR-CODE 04BT
CUSTOMER REQUESTS TIRE ROTATION
ROTATE TIRES

LN 24 PAY TYPE C TECH1-146 .20 OPR-CODE CXFBI
LIT9 EEC

CUSTOMER REQUESTS FREE BRAKE INSPECTION, AS PER COUPON
PERFORMED FREE BRAKE INSPECTION, LINING MEASUREMENTS GIVEN.
FRONTS APPROX. 11/32, REARS APPROX. 9/32 REMAINING

LN 43 PAY TYPE C TECH1-146 OPR-CODE 99P
MULTI-POINT INSPECTION
MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.
MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

RD C75536 N 09/13/06 ODOM= 28714 ADV=210

CLIENT=805395 INV=09/13/06

LN 01 PAY TYPE C TECH1-146 .30 OPR-CODE CALS1
FLAGS HAZ

LUBE OIL, FILTER CHANGE & 21PT INSPECTION. SPECIAL
CHANGED OIL AND OIL FILTER, COMPLETE LUBE & 21PT INSPECTION

LN 08 PAY TYPE C TECH1-186 .90 OPR-CODE FBP
CUST. REQUESTS A FRONT BRAKE SERVICE.

REPLACED FRONT BRAKE PADS
LN 09 PAY TYPE C TECH1-186 1.00 OPR-CODE MFR
MACHINE FRONT ROTORS
MACHINED FRONT ROTORS

LN 10 PAY TYPE C TECH1-186 .90 OPR-CODE RBP

LN 14 PAY TYPE C TECH1-146 .50 OPR-CODE 04BT
CUSTOMER REQUESTS TIRE ROTATION
ROTATE TIRES

LN 24 PAY TYPE C TECH1-146 .20 OPR-CODE CXFBI
LIT9 EEC

CUSTOMER REQUESTS FREE BRAKE INSPECTION, AS PER COUPON
PERFORMED FREE BRAKE INSPECTION, LINING MEASUREMENTS GIVEN.
FRONTS APPROX. 2/32, REARS APPROX. 2/32 REMAINING. DECLINED BRAKES

LN 43 PAY TYPE C TECH1-146 OPR-CODE 99P
MULTI-POINT INSPECTION
MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR

RD W64680 Y 05/08/06 ODOM= 24628 ADV=210

CLIENT=805395 INV=05/09/06

LN 43 PAY TYPE W TECH1-199 OPR-CODE 99P
MULTI-POINT INSPECTION
99P

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

LN 51 PAY TYPE W TECH1-167 1.50 OPR-CODE 12650D
FP 4L3Z9G444AA

CUST. STATES THE CHECK ENGINE LIGHT IS ON.

BURNT

EEC (QUICK TEST) - DIAGNOSIS - REPLACED HEGO SENSOR.

RD C64752 N 05/08/06 ODOM= 24628 ADV=210

CLIENT=805395 INV=05/08/06

LN 01 PAY TYPE C TECH1-146 .30 OPR-CODE CALSI
FLAGS HAZ

LUBE OIL, FILTER CHANGE & 21PT INSPECTION. SPECIAL
CHANGED OIL AND OIL FILTER, COMPLETE LUBE & 21PT INSPECTION

LN 04 PAY TYPE C TECH1-146 OPR-CODE 99P
MULTI-POINT INSPECTION

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

RD W62865 Y 04/17/06 ODOM= 23591 ADV=245

CLIENT=805395 INV=04/18/06

LN 51 PAY TYPE W TECH1-199 OPR-CODE NC

CHECK AND ADVISE ON RUST---LEAF SPRINGS/U-JOINTS

RUST

NO CHARGE

NORMAL CHARACTERISTIC FOR UNDERCARRIAGE RUST

RD C62864 N 04/17/06 ODOM= 23591 ADV=245

CLIENT=805395 INV=04/18/06

LN 41 PAY TYPE C TECH1-199 OPR-CODE SOUNDS

CHECK AND ADVISE ON ALARM---STILL GOING OFF AT ALL TIMES

SOUNDS PLUS

RD W62594 Y 04/13/06 ODOM= 23499 ADV=245

CLIENT=805395 INV=04/17/06

LN 51 PAY TYPE W TECH1-197 2.90 OPR-CODE 13000BC

CUST. STATES THERE IS A WATER LEAK FROM PASS. SIDE FLOOR BOARD

IMPROPERLY INSTALLED

RD C62785 N 04/14/06 ODOM= 23560 ADV=245

CLIENT=805395 INV=04/15/06
OPR-CODE ALARM

LN 51 PAY TYPE C TECH1-199
CUST STATES ALARM GOES OFF ON ITS OWN
SOUNDS PLUS--ALARM---REPLACED SENSOR

RD C62593 N 04/13/06 ODOM= 23499 ADV=245

CLIENT=805395 INV=04/13/06
OPR-CODE DSL

LN 41 PAY TYPE C TECH1-199
ALARM CONCERN---GOING OFF AT NITE--WHEN UNLOCKING VEHICLE BEEPS 4 TIMES
SUBLET

RD C57765 N 02/18/06 ODOM= 21324 ADV=779

CLIENT=805395 INV=02/18/06
OPR-CODE GIFT
FLAGS HAZ

LN 01 PAY TYPE C TECH1-19D .20
CUSTOMER APPRECIATION CERTIFICATE OIL AND FILTER CHANGE
CHANGED VEHICLES OIL AND OIL FILTER GAS ENGINES ONLY 6 QUARTS MAX.

7752

LN 04 PAY TYPE C TECH1-19D .50 OPR-CODE 04BT
CUSTOMER REQUESTS TIRE ROTATION
ROTATE TIRES

LN 50 PAY TYPE C TECH1-199 OPR-CODE 99P
MULTI-POINT INSPECTION
MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.
MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

RD C51000 N 12/03/05 ODOM= 17925 ADV=236

CLIENT=805395 INV=12/03/05

LN 01 PAY TYPE C TECH1-199 .30 OPR-CODE FCC
CUSTOMER REQUESTS LUBE, OIL AND FILTER CHANGE
CHANGED OIL AND OIL FILTER, COMPLETE LUBE JOB & TOP FLUIDS

LN 24 PAY TYPE C TECH1-199 OPR-CODE AF
CUSTOMER REQUEST CHANGE AIR FILTER
CHANGED AIR FILTER

LN 42 PAY TYPE C TECH1-199 OPR-CODE 99P
MULTI-POINT INSPECTION
MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.
MULTI-POINT INSPECTION REPORT CARD REC. BY FORD MOTOR CO.

RD C45196 N 09/28/05 ODOM= 14928 ADV=245

CLIENT=805395 INV=09/28/05

LN 41 PAY TYPE C TECH1-199 OPR-CODE NC
ALARM CONCERN---GOING OFF AT NITE---LITE INOP/BUZZING
NO CHARGE
SOUNDS PLUS--DIAG. ALARM PROGRAMMING--PRGROM OKAY--NEED TO

RD C44839 N 09/24/05 ODOM= 14816 ADV=779

CLIENT=805395 INV=09/24/05

LN 01 PAY TYPE C TECH1-199 .30 OPR-CODE FCC
CUSTOMER REQUESTS LUBE, OIL AND FILTER CHANGE
CHANGED OIL AND OIL FILTER, COMPLETE LUBE JOB & TOP FLUIDS

LN 04 PAY TYPE C TECH1-199 .50 OPR-CODE 04BT
CUSTOMER REQUESTS TIRE ROTATION

RO W15375 Y 10/21/04 ODOM= 2127 ADV=245

CLIENT=805395 INV=10/29/04

LN 51 PAY TYPE W TECH1-199 OPR-CODE DSL

PAINT CONCERN--- FRONT BUMPER- UNEVEN COLOR- SEEMS FADED

FLAW

SUBLET

END OF DATA

EXHIBIT 5

5



Circuit City Stores, Inc.

Store 3310
10 THE OLD RD
HALL, CA 91381-1707
(661) 260-3751

19:45:32 02/25/07

Circuit City Stores, Inc.

Store 3310
25610 THE OLD RD
NEWHALL, CA 91381-1707
(661) 260-3751

20:15:04 02/25/07

Sold to:
VERONICA COOK

Orig Date 02/25/07

Sold to:
VERONICA COOK

Orig Date 02/25/07

CUSTOMER COPY

Ticket
331002218497CUSTOMER COPY
REPRINTTicket
331002218497

Salesperson	Register	Cashier
MENO	05	040890
Qty Model	Description	Tax Amount
1-KKR 04KX3504	POWER AMP - AUTO	Y 284.99-
1-KKR 05KS68	SPEAKER - AUTO	Y 94.99-
1-PLK DB5250	SPEAKER - AUTO	Y 170.99-
Total Taxable		\$ 550.97-
Sales Tax		\$ 45.46-
TOTAL PURCHASE		\$ 596.43-
Total Paid		\$ 0.00
BALANCE		\$ 596.43-

Salesperson	Trans#	Register	Cashier
JIMENO	331002218510	04	040890
Qty Model	Description	Tax Amount	
1 RI 1-KKR 04KX3504	POWER AMP - AUTO	Y 284.99-	
2 RI 1-KKR 05KS68	SPEAKER - AUTO	Y 94.99-	
3 RI 1-PLK DB5250	SPEAKER - AUTO	Y 170.99-	
4 S 1 KKR 06ZX3504	POWER AMP - AUTO	Y 284.99-	
5 S 1 ESP CCA	Protection Plan	N 66.49	
6 S 1 PLK DB570	SPEAKER - AUTO	Y 94.99-	
7 S 1 ESP CCA	Protection Plan	N 37.99-	
8 S 1 PLK DB5250	SPEAKER - AUTO	Y 170.99-	
9 S 1 ESP CCA	Protection Plan	N 37.99-	

Non-Taxable	\$ 142.47
TOTAL PURCHASE	\$ 142.47
BALANCE	\$ 0.00

may be eligible to earn Circuit City Reward Points!
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a store associate for details.

Shop with us online at circuitcity.com.

For manufacturer contact information, please refer to
your owner's manual or visit circuitcity.com

OP DELIVERY INFORMATION PLEASE CALL 800-457-0314

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SERVICE OR CONSUMER REPLACEABLE
PARTS CALL: (888) 333-2333

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are anxious to hear about your shopping experience!
a chance to win one of five \$1,000 Circuit City Gift
Cards by taking a few minutes to answer a short survey at:

www.circuitcity.com/survey

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to enter on-line:

8QH DP4X JKJY

No purchase necessary.

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Item

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4 The Circuit City Advantage Protection Plan for Home and
Car Electronics (ESP) for the KKR 06ZX3504 starts
02/25/07 and expires 02/25/11. For service, simply
drop off your product at any Circuit City store. Refer
to the Comprehensive Service Guide for information and
Terms and Conditions.

6 The Circuit City Advantage Protection Plan for Home and
Car Electronics (ESP) for the PLK DB570 starts 02/25/07
and expires 02/25/11. For service, simply drop
off your product at any Circuit City store. Refer to
the Comprehensive Service Guide for information and
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8 The Circuit City Advantage Protection Plan for Home and
Car Electronics (ESP) for the PLK DB5250 starts
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Circuit City Stores, Inc.

Store 3310
25610 THE OLD RD
NEWHALL, CA 91381-1707
(681) 260-3751

19:44:40 02/25/07

Circuit City Stores, Inc.

Store 3310
25610 THE OLD RD
NEWHALL, CA 91381-1707
(681) 260-3751

20:19:04 02/25/07

Sold to:
VERONICA COOK

Orig Date 02/25/07

Sold to:
VERONICA COOK

Orig Date 02/25/07

CUSTOMER COPY

Ticket
331002218495

CUSTOMER COPY
REPRINT

Ticket
331002218495

Salesperson	Register	Cashier	
JIMENO	05	040890	
Qty Model	Description	Tax	Amount
1-PI0 AVHP5700DVD	INSTALLED MOBILE	Y	886.99-
Total Taxable		\$	886.99-
Sales Tax		\$	73.18-
TOTAL PURCHASE		\$	960.17-
Total Paid		\$	0.00
BALANCE		\$	960.17-

Salesperson	Trans#	Register	Cashier	
JIMENO	331002218513	04	040890	
Item	Qty Model	Description	Tax	Amount
1 RT	1-PI0 AVHP5700DVD	INSTALLED MOBILE	Y	886.99-
2 SL	1 PI0 AVHP5700DVD	INSTALLED MOBILE	Y	886.99
3 SL	1 ESP CCA	Protection Plan	N	229.99
4 SL	1 UPC 047875751354	AMER - GAMES	Y	8.96
XBOX FULL THROTTLE				
5 SL	1 UPC 711719747420	SOCO - GAMES	Y	19.99
PS2 GH SOCOM 3				

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for a Circuit City Rewards Credit Card today. See
store associate for details.

Non-Taxable	\$	229.99
Total Taxable	\$	28.95
Sales Tax	\$	2.39
TOTAL PURCHASE	\$	261.33
BALANCE	\$	0.00

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your owner's manual or visit circuitcity.com

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Item

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Car Electronics (ESP) for the PI0 AVHP5700DVD starts
02/25/07 and expires 02/25/11. For service, simply
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Be anxious to hear about your shopping experience!
Your chance to win one of five \$1,000 Circuit City Gift
Cards by taking a few minutes to answer a short survey at:

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W3P YL9M JYR4

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No purchase necessary.
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SERVICE OR CONSUMER REPLACEABLE
PARTS CALL: (888) 333-2333

Valid where prohibited.
Thanks for making your purchase at Circuit City!

REPRINT



Circuit City Stores, Inc.

Store 3310
25810 THE OLD RD
NEWHALL, CA 91381-1707
(651) 260-3751

19:46:52 02/25/07

Sold to:
VERONICA COOK

Orig Date 02/25/07

CUSTOMER COPY

Ticket
331002218498

Salesperson Register Cashier
J. JIMENO 05 040890

Qty	Model	Description	Tax	Amount
T	1-KKR 05CVR102	WOOFERS/SUBWOOFER	Y	123.49
T	1-KKR 05CVR102	WOOFERS/SUBWOOFER	Y	123.49
T	1-KKR 06ZX4001	POWER AMP - AUTO	Y	281.59

Total Taxable \$ 528.57-
Sales Tax \$ 43.81-
TOTAL PURCHASE \$ 572.18-
Total Paid \$ 0.00
BALANCE \$ 572.18-

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SERVICE OR CONSUMER REPLACEABLE
PARTS CALL: (888) 333-2333

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Conteste nuestra encuesta por Internet

are anxious to hear about your shopping experience!
a chance to win one of five \$1,000 Circuit City Gift
by taking a few minutes to answer a short survey at:

www.circuitcity.com/survey

You will need the following customer code
to enter on-line:

NQ4 XCD9 JDFN

No purchase necessary.

Circuit City Stores, Inc.

Store 3310
25810 THE OLD RD
NEWHALL, CA 91381-1707
(651) 260-3751

20:10:48 02/25/07

Sold to:
VERONICA COOK

Orig Date 02/25/07

CUSTOMER COPY

Ticket
331002218498

REPRINT

Item	Qty	Model	Description	Tax	Amount
1	RT	1-KKR 05CVR102	WOOFERS/SUBWOOFER	Y	123.49
2	RT	1-KKR 05CVR102	WOOFERS/SUBWOOFER	Y	123.49
3	RT	1-KKR 06ZX4001	POWER AMP - AUTO	Y	281.59
4	SL	1 KKR 05CVR102	WOOFERS/SUBWOOFER	Y	123.49
5	SL	1 ESP CCA	Protection Plan	N	56.99
6	SL	1 KKR 05CVR102	WOOFERS/SUBWOOFER	Y	123.49
7	SL	1 ESP CCA	Protection Plan	N	56.99
8	SL	1 KKR 06ZX7501	POWER AMP - AUTO	Y	499.99
9	SL	1 ESP CCA	Protection Plan	N	94.99

Non-Taxable \$ 208.97
Total Taxable \$ 218.40
Sales Tax \$ 18.02
TOTAL PURCHASE \$ 445.39
BALANCE \$ 0.00

For manufacturer contact information, please refer to
your owner's manual or visit circuitcity.com

Item

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4 The Circuit City Advantage Protection Plan for Home and
Car Electronics (ESP) for the KKR 05CVR102 starts
02/25/07 and expires 02/25/11. For service, simply
drop off your product at any Circuit City store. Refer
to the Comprehensive Service Guide for information and
Terms and Conditions.

6 The Circuit City Advantage Protection Plan for Home and
Car Electronics (ESP) for the KKR 05CVR102 starts
02/25/07 and expires 02/25/11. For service, simply
drop off your product at any Circuit City store. Refer
to the Comprehensive Service Guide for information and
Terms and Conditions.

8 The Circuit City Advantage Protection Plan for Home and
Car Electronics (ESP) for the KKR 06ZX7501 starts
02/25/07 and expires 02/25/11. For service, simply
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installation workorder

Location Information	Customer Information	
	Name <u>Veronica Simmons</u> Address <u>2101 San Diego Dr.</u> City <u>Corona</u> State <u>CA</u> Zip Code <u>92882</u> Home Phone <u>951 736 0690</u> Contact Phone <u>951 258 3222</u>	
CA Reg. # <u>0426-03451452</u>		

Vehicle Information <u>331002209227</u>		
Make <u>Ford</u>	Model <u>F150</u>	Year <u>2004</u>
License Plate <u>DSSR80</u>	Odometer _____	Color <u>Silver</u>

Workorder date 02/10/07 IBM # of associate filling out order 245569 Installer's IBM # _____

Estimated to be completed by _____ Date _____ Time _____

Description of work to be performed: Move AMPS Under front seats

Estimated parts and services	QTY	Part Number	Description	Price	Extend
An estimate as required by (section 9844 of California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior written consent of the customer. Where proven in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Electronic and Appliance Repair, Department of Consumer Affairs, Sacramento 95814.					

Total estimate NOT including taxes _____

Additional notes or comments _____

I have read and understand the terms and conditions on both sides of this form. I hereby authorize the above work to be performed on the vehicle listed above, along with any parts or modifications approved by myself to complete this work. I also grant Circuit City permission to operate this vehicle on streets, roads, and/or highways for the sole purpose of testing and/or moving the vehicle to perform the required work.

Signature of owner or Legal Guardian if customer is under 18 years of age.

Signature Veronica Simmons Date 2/10/07